

Change of hours for our Highland Police Department Support Services Office

Effective at 10pm tonight, Thursday June 3rd, our Support Services office will close for the day. Starting Friday June 4th, our Support Services Office operating hours will be from 6am to 10pm daily. Should you arrive in person to the Highland Police Department between the hours of 10pm and 6am needing the services of a Police Officer, you will be able to enter our vestibule and you will have access to a wall mounted telephone. This telephone directly connects you to the Central Dispatch/911 center in Crown Point. This Central Dispatch call taker will be able to dispatch a Police Officer to you at the Highland Police Department vestibule. Should you wish to use your own cell phone to call Central Dispatch, you may either dial 911 or call the non-emergency number of 219.660.0000.

If you need to obtain a copy of an accident report or police report, you are asked to either respond to the Police Department or call our Support Services/Administration telephone number (219.838.3184) between the hours of 6am and 10pm for assistance. Many of these reports can be either emailed to you or faxed to you for your convenience without you having to respond to our Police Department.

This decision to close our Support Services office during the midnight shift was not taken lightly. After tracking activity for the last few years, it was found that on most midnight shifts, we usually had between zero to two customers come in to pick up reports or to make a report on a nightly basis. We feel that by making this adjustment in our hours, we are being good fiscal stewards of the Town's monetary resources and this adjustment will still allow us to properly serve our community. The clerical responsibilities of the midnight employee will now be completed by our Support Services office staff during our dayshifts and afternoon shifts.