211: This is a FREE service that connects people to a huge resource database and is available 24/7. 211 is a community resource directory service that provides information on local nonprofit and government support programs for those in need. It is the simplest way to connect to food, shelter and housing assistance, employment services, counseling and more. For assistance, please visit 211.org or call 1-800-826-7871.

Emergency Contact/Special Needs Registry:

Visit our website or contact jkoedyker@highland.in.gov to register your address or those persons with special needs so we can better serve you in the event of an emergency.

RAVE (Smart 911) has replaced Nixle:

The Lake County official emergency notification system allows you to quickly receive emergency notifications and important announcements via text messages, email or via recorded voice messages.

Smart 911 (RAVE) notification system. By registering online, you are able to provide first responders with critical, sometimes lifesaving information, when calling 911.

- Those with health conditions
- Those with special needs
- Those who may have trouble getting out of their house during an emergency

Our first responders will be provided this information as they are responding to your house or business. Your 911 profile will be accessible when you travel by any other emergency services that are part of the Smart 911 system.

The Smart 911 (RAVE) emergency alerts allow you to choose which notifications you wish to receive, such as:

- Emergency police activity
- Road closures
- Severe weather
- Missing persons
- Special events

Sign up for this free service by going to Smart911.com or download the Smart911 app.

Holiday Shopping Safety Tips:

- Do not leave purchased items visible in your vehicle.
- Place items in the trunk or cover them with a blanket or other object. If you exit the store and put items in your car and are going to continue to shop relocate your car.
- When possible, avoid shopping alone.
- Always be aware of your surroundings.
- Do not leave your wallet or purse unattended.
- Be aware of strangers approaching you for any reason. At this time of year people try various methods of distracting you with the intention of taking money or belongings.
- When shopping during evening hours, park in a well-lit and heavily traveled area.
- Only carry the cash and credit cards you need.
- Pick Pockets thrive during this time of year.

Our "Beep it and Keep it" nightly routine.

- Before going to bed, use your remote and lock your vehicle.
- Make sure your house doors are locked.
- Check that your overhead garage door is closed.
- Turn on your outdoor security lights.

By getting in the habit of the above nightly routine, you can lessen your chances of becoming the victim of a crime. **Help us help you!** Follow our Facebook as we will be sending periodic reminders.

SEE SOMETHING, SAY SOMETHING.
If you see something in your neighborhood that doesn't look right,
REPORT IT!
Call 911 or 219-660-0000

Highland Police Department

Important phone numbers:

911-Call for all emergencies and crimes in progress.

219-660-0000 Call for non-emergencies
When you need a police officer to respond to your location.

219-838-3184 Highland Police administration line. Call to inquire about obtaining copies of accident reports, to retrieve your towed vehicle, report a water main break, report a lost or found animal, or to speak with an officer or administrator. Visit our website at **www.highlandpolice.com**.

Also, like us on Facebook at Highland Police Department for regular informational postings and tips.

Highland Town Hall: 219-838-1080
Highland Inspections Dept. 219-972-7595
Highland Fire Dept. office: 219-923-9876
Highland Parks Dept. 219-838-0114 or Highlandparks.org
Highland Public Works 219-972-5083
Town of Highland Website: www.highland.in.gov
Animal Control 219-838-3184

Vacation Home Registry: Contact the HPD Support Services office at 219-838-3184 to put your residence on a vacation checklist. Our Highland VIPS will check on your house while you are away.

Residential/Business Camera Registry: Register your home/business surveillance system with us and we will contact you if there was a crime in your area that your system may have captured. You can then check your system and if you have video, you can help us. Email jkoedyker@highland.in.gov with your name, address and phone number to register for this program. Ring Door Bell registry to be coming soon. Follow our Facebook page for further information.

On-line sales transactions in our parking lot or lobby: For your safety, we offer the use of our staffed PD lobby or parking lot when you conduct your on-line sales transactions. Both areas are videotaped for your safety 24/7.

Animal Control: To report a lost/found pet, contact us at 219-838-3184. Pets are required to have town tags. This will help us to reunite you with your pets.

Crime Watch: Learn about crime trends as well as ways the Highland Police are fighting crime during one of our Crime Watch meetings. Meetings are held in the PD Community Room at the Police Department at 6:30pm on the 2nd Wednesday of January, March, May, July, September, and November. For information, contact Sgt. Anderson at 219-838-3184.

V.I.P.S. (Volunteers in Police Services): We would like to send out a huge thank you to all of our VIPS for all the tasks they perform on a volunteer basis throughout the years.

- Traffic control for emergency services
- Funeral Escorts
- Special Events
- Neighborhood / Park / Business patrols
- Vacation home checks

Indiana Reciprocity Law IC 9-18-2-1: When a person moves into Indiana, state statute requires that they register their vehicles with Indiana plates within 60 days. Failure to do so will result in a citation. To report violations, contact Commander Banasiak at jbanasiak@highland.in.gov or call 219-838-3184.

Property Code Violations:

- Junk Vehicles
- Tall Grass and Weeds
- Unmaintained property (residential and business)

If you suspect a violation contact the Inspections Dept. at 219-972-7595.

Highland Burning Ordinance #12.15.050
Burning Garbage and Rubbish: No person shall openly burn or ignite refuse, garbage or rubbish (rubbish includes leaves).

Just a reminder all fires must be contained in a firepit or fire safe container with a water hose in close proximity.

Solicitors: We want you to be aware that you are never required to open your door to anyone that shows up uninvited to your residence.

- You should speak through a locked door or window.
- Never let a solicitor into your house.
- Solicitors must display a Town of Highland solicitor's permit.
- If you are unaware of their intentions, please call 911 and we will send an officer to confirm their identity.
- Solicitor must use the front door.
- Shall solicit between the hours of 9:00 a.m. and 4:00 p.m.
- Sundays and holidays solicitation is prohibited.
- State/Federal Laws allow exemptions for newspapers and telecommunications companies such as AT&T, XFinity, and DirecTV.

Snow Blowing

- Not permitted after 12:00 am or before 6:00 am.
- Don't disturb or annoy neighbors with snow removal.
- Snow is not permitted to be put in the roadway.

Snow Parking Ban:
All on street parking is banned whenever there is more than one inch of new-fallen snow. This allows snow plows to do their jobs in the first critical hours after a snowfall, which allows First Responder access for emergencies. If you have any questions please contact the inspections Dept. at 219-972-7595.

PAARI – Police Assisted Addiction and Recovery Initiative
Highland has partnered with Massachusetts-based PAARI. The Highland Police Department provides education, training and resources to take direct action against drug/alcohol addiction in their communities. Already, Highland Police are working to provide victims and their families much-needed guidance in an effort to save a life while providing support for families who suffer when family members are addicted to drugs/alcohol. It is hoped that by helping individuals through their recovery, they will become productive members of society and shun a life of crime. For more information, please contact Det. Cpl. Brian Stanley at (219) 838-3184 or email at bstanley@highland.in.gov.

Drug drop off bin: Dispose of your unneeded or expired medications at the Highland PD 24 hours a day. You should never flush these into our water supply or throw these medications into the trash. By properly disposing of them with us, you not only keep the medications out of the environment, you also protect your family from unauthorized uses or possible overdoses or drug abuse by family members or friends. No needles are accepted.